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ROCHDALE GO LIVE WITH ME LEARNING IN SUPPORT OF LIQUIDLOGIC ICS ROLL-OUT

Leeds, 26th November, 2008 – Liquidlogic, a leading provider of collaborative software to the public sector has announced that Rochdale Borough Council has gone live today with an e-learning suite designed by Me Learning to support the roll-out of its Phase 1B compliant PROTOCOL ICS solution.

Working closely with specialist e-learning course provider, Me Learning and the councils Change Management and IT team, Liquidlogic helped to develop a comprehensive e-learning suite to provide their 320 Children’s Social Care workers an easy-to-use, on-line training system for its PROTOCOL ICS system. The system covers the 52 modules of ICS functionality and will be an on-line source for refresher training and new starters... The e-learning suite also covers DCSF-stipulated ICS processes and procedures to ensure that social workers are up-to-date with the latest legislation.

Information Program Manager at Rochdale Borough Council, Simon Watton said the organisation saw the benefit of e-learning very early on:

“The idea was to provide ongoing support to staff using Liquidlogic’s PROTOCOL ICS system, following the traditional classroom training we organised in the summer of last year. We rationalised that this would help to minimise calls to the Help Desk, train new recruits quickly and enable existing staff to get up to speed on system updates effectively.”

Rochdale chose to implement Liquidlogic’s PROTOCOL ICS solution, after its original ICS provider failed to deliver a complete solution that was compliant. Heavily delayed in its implementation of a compliant ICS solution, Rochdale needed a robust ICS solution that had automatic Phase 1 and 1B ICS compliance, so that it could be ahead of schedule with the DCSF’s Phase 1B ICS requirements.

“Liquidlogic was the only supplier to offer automatic Phase 1 and 1B ICS compliance, and as we needed to implement as quickly as possible, Liquidlogic really was the most obvious choice. We have not only been highly impressed with how Liquidlogic was able to deliver a live ICS system within six months

from contract signing, but also the way in which they collaborated with Me Learning to create an optimum e-learning package for ICS. Many suppliers are not comfortable with the idea of engaging with other vendors, but Liquidlogic really does put its money where its mouth is, by being open and flexible enough to co-operate with other software providers,” said Simon.

Liquidlogic’s Sales and Marketing Director, Denise Harrison, comments “Rochdale Borough Council has been truly innovative in the way it has delivered its Integrated Children’s System. Their input into the development of the e-learning course for PROTOCOL ICS will enable other local authorities to benefit from a valuable new method of training support which will help to train new recruits and temporary staff who have not used an ICS system before. It has been a pleasure working with Me Learning to create this beneficial new service and we look forward to a long-term collaboration to deliver excellent ICS training support to our customers across the UK.”

Me-Learning’s Sales and Marketing Director, Nick Richards adds “We are delighted to be working with Liquidlogic and their customers in this exciting new area of on-line learning. We are extremely proud of the PROTOCOL ICS training system and look forward to an exciting future working in partnership with Liquidlogic delivering innovative and leading edge training solutions to their customers”.

Me Learning is now providing the Me PROTOCOL ICS Suite of courses through its unique Learning Management System which tracks learner activities and offers comprehensive certification courses, an interactive ICS process map, a Children’s glossary and ICS practice guidance.

About Liquidlogic

Liquidlogic was established in 2000 specifically to create software to allow organisations to share information and to collaborate effectively. Headquartered in a manor house on the outskirts of Leeds, the company currently employs over 60 people.

Liquidlogic is the UK Market leader in multi agency systems which allow public services to work together more efficiently when delivering services to the same person. To date in excess of 30,000 licences have been sold.

Since 2006 Liquidlogic has seized 20% of the Children’s Services market. They were the first supplier to be awarded full compliance by the DCSF for the Integrated Children’s System which will support care workers involved in providing services to children in need.

Liquidlogic is a key player in the healthcare market where their systems underpin care delivered to the elderly and other adults with complex needs. In excess of 200 NHS Primary Care Trusts, Hospitals and Social Care organisations use Liquidlogic systems to coordinate their joint activities to ensure services are as ‘joined up’ as possible for this vulnerable group.

About Me Learning

Me Learning is an e-learning specialist for the Social Care sector. By focussing on Social Care, the company is able to deliver high quality e-learning courseware that is kept current to reflect the latest in legislative and product changes.

Me Learning offers a range of e-learning training courses that enable an Authority to effect a transition from traditional classroom-only training to a more efficient, flexible, and cost-effective combination of individualised Web-based learning and in-person instruction. They have partnered with a number of UK Local Authorities and helped them implement blended e-learning and classroom training solutions, including Rochdale Metropolitan Borough Council Cumbria County Council, North Yorkshire County Council, Hartlepool Borough Council, Cardiff, Carmarthenshire and Pembrokeshire Councils, London Borough of Merton, London Borough of Bromley, London Borough of Enfield, Oxfordshire City Council, Staffordshire County Council and Suffolk County Council.

Rochdale Borough Council

Rochdale Borough Council provides services for over 90,000 households across Rochdale, Middleton, Heywood and Pennines. The Council's 320 Children's Social Care workers operate from four main offices and five family support centres across the borough and are responsible for 2000 under 18-year old residents.

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