

CASE STUDY

DIGITAL SAFEGUARDING LEARNING FOR TEESWIDE SAFEGUARDING PARTNERSHIP

THE CHALLENGE

Organisations providing adult and children's services across the Teeswide area wanted an ongoing programme of safeguarding training to keep both their own employees and partners up-to-date on the latest national standards.

The three safeguarding partnerships - Teeswide Safeguarding Adults Board (TSAB), Hartlepool and Stockton-on Tees Safeguarding Children Partnership (HSSCP) and the South Tees Safeguarding Children Partnership (STSCP) – joined forces to commission training to meet the needs of more than 10,000 professionals and practitioners who are in contact with vulnerable adults and children in the area.

They wanted to provide good quality safeguarding training, appropriate to a wide range of roles, for the maximum number of learners. To achieve this they also needed to have a flexible system which learners could access at a time and place to suit them and their employers which minimises the disruption to service delivery.

THE SOLUTION

Me Learning provided a suite of online safeguarding training for the three safeguarding partnerships which aligns to nationally recognised competencies for adult and children's services.

This was deployed through Me Learning's own learning management system, providing secure access for authorised learners from any organisation, with access to training available at any time, from any device with an internet connection.

Each learner follows a training pathway matched to their role and they are able to access both safeguarding adults and safeguarding children training in one place. This enables them to access modules which are highly relevant to them so they can meet their individual training needs and specialisms. Modules cover a broad range of topics relating to the identification and management of different types of abuse and the correct procedures and good practice to follow when required. The package also includes specialist modules for professionals including Self-Neglect and Safeguarding Adults Reviews (SARs), Neglect – Children, and Hidden Harm (parental substance misuse; parental mental health and domestic abuse).

THE IMPACT

By working as one, the three safeguarding boards, across the boroughs of Stockton-on-Tees, Hartlepool, Middlesbrough and Redcar and Cleveland, were able to share costs including the ongoing use of the learning management system with an unlimited number of users. This meant that they were able to provide safeguarding training to the maximum number of learners at a reduced cost, compared to the market rate for similar safeguarding courses.

Lorraine Garbutt, Business Manager at the Teeswide Safeguarding Adults Board says:



From making an initial connection with Me Learning through to implementation and beyond, we have felt that we have been dealing with a family run company that cares rather than a big corporate. It has made a big difference that we have had a named contact to provide continuity throughout.

We have been working with Me Learning now for two years and it has never been stressful or difficult. Over this time, attitudes to online training have changed because of the pandemic, with more of our care providers and other front-line services embracing the use of technology so we have been able to provide training for more staff without facing additional costs. Learners can login and study at their own pace, at a time which is convenient to them, which makes it much easier for all those involved to build the knowledge they need when they need it.

"All in all, our arrangement with Me Learning means we have been able to equip more people working with children and vulnerable adults with the knowledge they need to protect them from harm.

HERE'S WHAT LEARNERS HAD TO SAY:

Safeguarding Children - for Education - Level 1: *This course was easy to follow and very useful in my job role.*

Safeguarding Adults - Level 1: *Straight forward, easy to follow and easy to understand. Confidence has grown in relation to Safeguarding.*

Deprivation of Liberty Safeguards (DoLS): *Good depth of information presented in a user-friendly format.*

To find out more about this solution contact Anne Egede, Marketing and Communications Manager at 01273 091 301 or anne.egede@melearning.co.uk