

CASE STUDY

5,000 police officers trained in 8 weeks



5,000 learners trained
in 8 weeks



Reduced risk through
consistent training



Minimal
abstractions

THE CHALLENGE

Lancashire Constabulary had to train **5,000** police officers and staff on CONNECT - their police case management system. They needed:

- Consistent training given the sensitivity of the information held - case records, investigations, intelligence and custody records.
- Compliant training adhering to national standards on security and data protection.
- To minimise abstractions from front-line policing and core duties.

THE SOLUTION

Using Me Learning's **LearnStream** methodology, we developed 203 bite-size modules configured into 11 role-tailored courses plus a core course to give all staff a baseline level of knowledge. The training was delivered through our own secure cloud-based learning platform underpinned by our Cyber Security Essentials Plus, ISO 27001 and ISO 9001 accreditations.

THE RESULT

- **Reduced impact on front-line policing** and minimised time away from core duties through role-tailored training delivered in an instant digital environment.
- **Reduced risk** through consistent training resulting in fewer errors and related impacts.
- **Lasting legacy** with 24/7 instantly-available digital learning still being used as refresher training and for new staff.
- **Excellent feedback** with many commenting that it was the best training they had undertaken at the constabulary.

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